1	BEFORE	THE MISSOURI GAMING COMMISSION
2		STATE OF MISSOURI
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5		MERITAG
6		MEETING APRIL 29, 2015
7		9:00 a.m. ST. CHARLES CITY HALL
8		COUNCIL CHAMBERS 200 North Second Street
9		ST. CHARLES, MISSOURI
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1	APPEARANCES:
2	
3	MISSOURI GAMING COMMISSION BOARD MEMBERS:
4	Mr. Leland M. Shurin, Chairman Mr. Thomas Neer, Board Member Ms. Diane C. Howard, Board Member
5	Mr. Larry D. Hale, Board Member
6	Mr. Brian Jamison, Board Member
7	Mrs. Bill Coibont Errogeting Discorton
8	Mr. Bill Seibert, Executive Director Ms. Angie Franks, Assistant to the Board
9	
10	COUNSEL FOR THE BOARD:
11	Mr. Edward J. Grewach General Counsel
12	Missouri Gaming Commission 3417 Knipp Drive
13	Jefferson City, MO 65102 (573) 526-1927
14	
15	
16	ALSO PRESENT: Mr. Joe Bednar, Attorney
17	Ms. Cheryl Alonzo Assistant Dep. Director
18	of Enforcement Missouri Gaming Commission
19	The Court Reporter:
20	
21	Pamela K. Needham, IL CSR, MO CCR Midwest Litigation Services 711 North 11th Street
22	St. Louis, MO 63101 314-644-2191
23	311-011-2131
24	
25	

1	TRANSCRIPT OF PROCEEDINGS
2	* * * *
3	(On the record at 9:00 a.m.)
4	CHAIRMAN SHURIN: The meeting will be
5	called will come to order. First is a, call the
6	roll for the agenda, please.
7	MS. FRANKS: Commissioner Neer.
8	COMMISSIONER NEER: Here.
9	MS. FRANKS: Commissioner Jamison.
10	COMMISSIONER JAMISON: Here.
11	MS. FRANKS: Commissioner Hale.
12	COMMISSIONER HALE: Here.
13	MS. FRANKS: Commissioner Howard.
14	COMMISSIONER HOWARD: Here.
15	MS. FRANKS: Chairman Shurin.
16	CHAIRMAN SHURIN: Present. We clearly
17	have an agenda here in St. Charles, Missouri.
18	EXECUTIVE DIRECTOR SEIBERT: Mr. Chair,
19	if you would, please, I'd like to introduce the
20	Honorable Mayor of St. Charles, Sally Faith, if
21	you'd like to say a few words.
22	MAYOR FAITH: Thank you. I think I know
23	you have a lot of things to do, but I would just
24	like to again welcome, some of you I have welcomed
25	individually, but I'd like to welcome you to the

- 1 city. Come any time, shop on Main Street, go to
- 2 Ameristar. Is that the right words to say? Right?
- 3 And, but just please do take -- enjoy
- 4 yourself. If you need anything, come any time, and
- 5 I need to get about the City's business, as Mr. Neer
- 6 told me. Right? So I'm going to work, and thank
- 7 you for coming. Come any time.
- 8 EXECUTIVE DIRECTOR SEIBERT: Mayor,
- 9 thank you.
- 10 CHAIRMAN SHURIN: Thank you for letting
- 11 us use this facility, it's a beautiful place.
- 12 Okay. I do want to take a moment, I
- 13 think the minutes of this meeting should reflect the
- 14 Commission's great appreciation for Kylie Dickneite
- 15 and what she did. I know that she was the
- 16 Department of Public Safety Employee of the Month in
- 17 April, and she is the intelligence analyst for this
- 18 Commission, and it was her insight and wisdom,
- 19 intelligence that brought about the arrest and
- 20 indictment of four foreign nationals who were -- by
- 21 federal authorities, as they were moving across the
- 22 country ripping off casinos. And interestingly, I
- 23 happened to read about it in the newspaper the day
- 24 of the arrest and the day after the arrest, and had
- 25 no knowledge or even thought that it was an employee

- 1 of this Commission who was the lead person in
- 2 discovering the illegal activities and helping to
- 3 lead to the capture. So I think -- I just want to
- 4 say how proud this Commission is of the fine work of
- 5 Kylie, and I think I speak for all the Commissioners
- 6 when I say that.
- 7 COMMISSIONER HOWARD: Oh, absolutely.
- 8 CHAIRMAN SHURIN: Okay, next order of
- 9 business.
- 10 EXECUTIVE DIRECTOR SEIBERT: We have the
- 11 consideration of the minutes.
- 12 CHAIRMAN SHURIN: I guess we should. Is
- 13 there a motion to approve the minutes of the, of the
- 14 last meeting March 25, 2015?
- 15 COMMISSIONER HOWARD: I move that we
- 16 approve the minutes of the last open meeting of the
- 17 25th of March, 2015.
- 18 COMMISSIONER NEER: I'll second.
- 19 CHAIRMAN SHURIN: Is there any
- 20 discussion on that motion?
- 21 (No discussion.)
- 22 CHAIRMAN SHURIN: Being none, Angie,
- 23 please call the roll for the vote.
- MS. FRANKS: Commissioner Neer.
- 25 COMMISSIONER NEER: Approved.

- 1 MS. FRANKS: Commissioner Jamison.
- 2 COMMISSIONER JAMISON: Approved.
- 3 MS. FRANKS: Commissioner Hale.
- 4 COMMISSIONER HALE: Approved.
- 5 MS. FRANKS: Commission Howard.
- 6 COMMISSIONER HOWARD: Approved.
- 7 MS. FRANKS: Chairman Shurin.
- 8 CHAIRMAN SHURIN: Approved.
- 9 MS. FRANKS: By your vote you've adopted
- 10 the minutes of the March 25th, 2015, meeting.
- 11 EXECUTIVE DIRECTOR SEIBERT: Mr. Chair,
- 12 we now have this consideration of the disciplinary
- 13 actions, and Mr. Ed Grewach will present.
- MR. GREWACH: Thank you, Mr. Seibert.
- 15 Commissioners, good morning.
- The first item, Item B, is a Preliminary
- 17 Order of Discipline directed to Lumiere Place
- 18 Casino. This action arises out of problems they
- 19 encountered with their Trop Cash Multiplier
- 20 promotion which was held on November the 7th, 2014.
- 21 The rules of the promotion provided that the patrons
- 22 who were playing on that date receive ten times the
- 23 points that they would otherwise be eligible to
- 24 receive from their play. It also in the rules
- 25 provided that those points had to be added to the

- 1 patron's account within ten days of the date of the
- 2 promotion. In order to be eligible for the
- 3 promotion, the patron had to go to the Trop
- 4 Advantage counter, then the casino employee who was
- 5 working there had to take two steps. First, they
- 6 had to swipe the player's card into the Excel
- 7 spreadsheet, but then they also had to take some
- 8 steps to type in some entries into a computer to
- 9 what they call group the patron into the casino
- 10 tracking system.
- 11 This investigation began on November
- 12 24th, 2014, by a patron complaint in which he
- 13 indicated that he was not getting the correct amount
- 14 of points from that particular promotion. The
- 15 investigation revealed that the Players Club
- 16 representatives were taking the first step to swipe
- 17 the cards into the Excel spreadsheet, but were not
- 18 taking the second step to group the patrons into the
- 19 casino tracking system. The investigation
- 20 determined that 117 of the 1,025 patrons who would
- 21 have been eligible did not receive their points, and
- the total of those points was \$2,126.25 cents.
- The DRB, or the staff's Discipline
- 24 Review Board, recommended a fine of \$10,000. In the
- 25 licensee's response to that letter, they indicated

- 1 that they have retrained their employees in the
- 2 proper process to enter these types of promotions,
- 3 and then in addition, they have implemented a
- 4 process to create doublechecks to make sure that
- 5 employees, in fact, did this.
- When we looked at the case, it appeared
- 7 that just about every Players Club representative at
- 8 one point or another failed to take both steps.
- 9 Questioning some of them, they didn't think the
- 10 second step was necessary, that it was more of a
- 11 marketing tool, and if they got busy they would just
- 12 swipe the card into the Excel spreadsheet. So we
- 13 saw it as initially more of a training issue, and
- 14 the DRB voted to keep the recommendation of a
- 15 \$10,000 fine.
- 16 CHAIRMAN SHURIN: Is there any -- a
- motion to approve DC15-132?
- 18 COMMISSIONER HALE: So moved.
- 19 COMMISSIONER HOWARD: I'll second that
- 20 motion.
- 21 CHAIRMAN SHURIN: Is there any
- 22 discussion, or any questions?
- 23 (No discussion.)
- 24 CHAIRMAN SHURIN: Hearing none, Angie,
- 25 please call the roll for a vote.

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1 MS. FRANKS: Commissioner Neer.
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- 2 COMMISSIONER NEER: Approved.
- 3 MS. FRANKS: Commissioner Jamison.
- 4 COMMISSIONER JAMISON: Approved.
- 5 MS. FRANKS: Commissioner Hale.
- 6 COMMISSIONER HALE: Approved.
- 7 MS. FRANKS: Commissioner Howard.
- 8 COMMISSIONER HOWARD: Approved.
- 9 MS. FRANKS: Chairman Shurin.
- 10 CHAIRMAN SHURIN: Approved.
- MS. FRANKS: By your vote you've adopted
- 12 DC-15-132.
- MR. GREWACH: Under Tab C we also have a
- 14 Preliminary Order of Discipline directed to Lumiere
- 15 Place Casino. On November the 15th, 2014, a
- 16 security officer allowed two 20-year old twins onto
- 17 the gambling floor without checking their ID's. The
- 18 two minors were on the floor for one hour and forty
- 19 minutes. They contacted five other casino
- 20 employees, none of whom checked the patrons' ID's.
- 21 They consumed alcohol and gambled while on the
- 22 property, and the recommended fine is \$2,500.00.
- 23 CHAIRMAN SHURIN: Is there a motion on
- 24 DC-15-133?
- 25 COMMISSIONER HALE: I move that we

- 1 approve the recommendation relative to DC-15-133.
- 2 COMMISSIONER JAMISON: Second.
- 3 CHAIRMAN SHURIN: Is there any
- 4 discussion or questions?
- 5 (No discussion.)
- 6 CHAIRMAN SHURIN: There being none,
- 7 Angie, please call the roll for a vote.
- 8 MS. FRANKS: Commissioner Neer.
- 9 COMMISSIONER NEER: Approved.
- 10 MS. FRANKS: Commissioner Jamison.
- 11 COMMISSIONER JAMISON: Approved.
- MS. FRANKS: Commissioner Hale.
- 13 COMMISSIONER HALE: Approved.
- MS. FRANKS: Commissioner Howard.
- 15 COMMISSIONER HOWARD: Approved.
- MS. FRANKS: Chairman Shurin.
- 17 CHAIRMAN SHURIN: Approved.
- 18 MS. FRANKS: By your vote you've adopted
- 19 DC-15-133.
- 20 MR. GREWACH: Under Item D we have
- 21 Preliminary Order of Discipline directed to Isle of
- 22 Capri-Boonville, involves repeat audit findings in
- 23 an audit, the report that was issued on December
- 24 16th, 2014, for an audit that covered a time period
- 25 from June of 2013 to August of 2014.

- 1 There were two findings in that report
- 2 which had also been noted as violations in a prior
- 3 audit which was concluded on August 23rd, 2013, and
- 4 which covered a time period from March of 2012 till
- 5 May of 2013.
- 6 The first violation involved a Minimum
- 7 Internal Control Standard D11.12. That rule
- 8 requires that all decks of cards removed from a
- 9 table game be counted down at the table to ensure
- 10 that no cards are missing. We require that to be
- 11 counted down at the table because then the
- 12 surveillance can also doublecheck that to make sure
- 13 that the count was done properly, and to make sure
- 14 that, in fact, no cards were missing.
- 15 In the prior audit it was also found to
- 16 have been a violation. When, when you go back to
- 17 the prior audit and the current one both, in every
- 18 audit, once they're finished, a report is given to
- 19 the, the licensee's staff, and then a formal audit
- 20 exit is performed where our auditors sit down with
- 21 their management and go over the issues, and the
- 22 management then has to present to us what their,
- 23 what their plan or... is to remedy the situation,
- 24 what steps they're going to take to remedy that
- 25 situation. And again, the current -- so the prior

- 1 audit found the problem, and the current audit also
- 2 found that two decks removed from a gaming table
- 3 were not counted down at the table, but were counted
- 4 down at the podium instead.
- 5 The second violation involves the
- 6 violation of Minimum Internal Control Standard
- 7 Q2.02. That rule requires that prior to making any
- 8 cash transaction at a cage, or prior to paying any
- 9 taxable jackpot, that the casino employees are
- 10 required to run two checks on the patron to make
- 11 sure they're not on the disassociate --
- 12 Disassociated Person List or the DAP List. The
- 13 first check is by first name and date of birth, the
- 14 second check is by last name and date of birth, and
- 15 the obvious purpose of doing the two checks is to
- 16 catch people whose last name has changed or possibly
- 17 first name is spelled incorrectly, just to narrow
- 18 down the possibilities that this person could be on
- 19 the DAP List.
- 20 In the prior audit, there was a finding
- 21 that both cage personnel and slot personnel were
- 22 using the Player Tracking System to do these checks
- 23 for people to see if they were on the DAP List, but
- 24 the Player Tracking System was not capable of doing
- 25 the two checks, it was merely a, a database and a

- 1 spreadsheet of everyone who they had listed on, on
- 2 their program as being in the, in the DAP program.
- 3 The follow-up to that audit found that, while the
- 4 cage personnel were, in fact, now using the MGC
- 5 System -- MGC has a searchable system which every
- 6 casino can access to make these two searches, but
- 7 still found that some of the slot personnel were
- 8 still using the Player Tracking System and not doing
- 9 the two checks as required.
- 10 And the current audit found that these
- 11 slot personnel were still using the Player Tracking
- 12 System and not MGC's System, and actually observed
- 13 two occasions where the payout of a taxable jackpot
- 14 was done without the proper search against the DAP
- 15 List. Now how that works is when a taxable jackpot
- 16 is hit, then the machine locks up, alarm goes out,
- 17 the slot technician's personnel, whoever it is at
- 18 the casino floor, will come and actually do what we
- 19 call a hand pay to the patron. So the machine won't
- 20 give the money if it's over the taxable amount,
- 21 \$1200.00. So that way when the employee comes, then
- 22 the employee can do a couple things, the employee
- 23 can do the two checks that we require under the DAP
- 24 rule, and it can fill out the paperwork for both the
- 25 IRS, the W-2G and the paperwork, and take the

- 1 withholding for the State tax. Now all that was
- 2 being done here, but I just want to kind of walk you
- 3 through what, what happens and when they do the
- 4 check, and they again on the this, on the current
- 5 audit, they were not doing the two checks required,
- and the recommended fine is \$5000.00.
- 7 CHAIRMAN SHURIN: Is there a motion --
- 8 COMMISSIONER HOWARD: Now Ed, tell me
- 9 what would happen if there is a taxable payout and
- 10 the individual was found to be on the DAP List.
- MR. GREWACH: At that point the rule
- 12 provides that the jackpot is voided. The wager is
- 13 returned to the patron, and, and the jackpot is
- 14 voided. So it's just as if that wager never took
- 15 place, and then the person, of course, at that point
- 16 is trespassing, they are written a citation and
- 17 escorted off the property.
- 18 COMMISSIONER HOWARD: So they get
- 19 their --
- MR. GREWACH: At that point.
- 21 COMMISSIONER HOWARD: -- investment
- 22 back, but their, but their winnings are voided.
- 23 MR. GREWACH: Correct. If they put in a
- 24 dollar wager, say put in a \$5.00 wager and won
- 25 \$1200.00, and we came and found they were a DAP, we

- 1 would give them their \$5.00 -- or the casino would
- 2 give them their \$5.00 back, but void the \$1200.00
- 3 jackpot. And that, and the rule -- and that's what
- 4 the rule provides for in that situation.
- 5 COMMISSIONER HOWARD: If my memory
- 6 serves me correctly, one of the issues we had in the
- 7 past with using the Player Tracking List is we had a
- 8 situation where the casinos might have players
- 9 listed, for example, in two different names, a
- 10 maiden name and a current name and they might go on
- 11 the DAP List, and they might cancel them out in one
- 12 name, but not in the other. And we had that
- 13 situation arise before; am I correct?
- MR. GREWACH: Yes, I believe that's
- 15 correct, yes.
- 16 COMMISSIONER HOWARD: And not using the
- 17 official list, which is our list.
- 18 MR. GREWACH: Correct. As I recall,
- 19 that case is a case of marketing to someone on the
- 20 DAP List.
- 21 COMMISSIONER HOWARD: Yes, but that
- 22 brought out that problem of not using, not using the
- 23 real list.
- MR. GREWACH: Correct.
- 25 COMMISSIONER HOWARD: Not that we

- 1 couldn't make a similar mistake, but we want to
- 2 encourage, want to encourage, we hope we would not,
- 3 to use the real list.
- 4 MR. GREWACH: Yeah, we don't limit, we
- 5 don't require them to use the MGC's list, but the
- 6 rule, the language of the rule is to use the MGC
- 7 List or your player trackers -- tracking system if
- 8 it's capable of doing the two searches. So if you
- 9 have a Player Tracking System that can do all the
- 10 things the MGC List will do, you know, the rule
- 11 allows for that, but in this case the Player
- 12 Tracking System did not have that capability, so
- 13 that's the violation.
- 14 COMMISSIONER HOWARD: So they can use
- 15 their list if it does, if it mirrors what the MGC's
- 16 list can do.
- 17 MR. GREWACH: If it has all the
- 18 capabilities of doing the searches that are required
- 19 by the, the rule.
- 20 COMMISSIONER JAMISON: Did, did they
- 21 receive any penalty for the previous audit?
- 22 MR. GREWACH: I might call in Cheryl
- 23 Alonzo who's shaking her head, our Assistant Deputy
- 24 Director of Enforcement, but I don't see on the
- 25 priors that I'm looking at that there was any fine

- 1 on the prior audit.
- MS. ALONZO: Hi, Cheryl Alonzo, Missouri
- 3 Gaming Commission. They would not -- these are just
- 4 repeat findings from that audit to this audit.
- 5 MR. GREWACH: Right.
- 6 MS. ALONZO: There might have been other
- 7 unrelated repeats from that time, I don't know, but
- 8 these particular items are just repeated audit to
- 9 audit.
- 10 COMMISSIONER JAMISON: Okay. Okay,
- 11 thanks.
- 12 CHAIRMAN SHURIN: Anybody have any
- 13 questions?
- 14 (No questions.)
- 15 CHAIRMAN SHURIN: Is there a motion to
- 16 approve DC-15-134?
- 17 COMMISSIONER NEER: Motion to approve
- 18 DC-15-134.
- 19 COMMISSIONER JAMISON: Second.
- 20 CHAIRMAN SHURIN: Angie, please -- is
- 21 there -- well, is there any other discussion about
- 22 this?
- 23 (No discussion.)
- 24 CHAIRMAN SHURIN: Okay. Angie, please
- 25 call the roll.

1 MS. FRANKS: Commissioner Neer. 2 COMMISSIONER NEER: Approved. MS. FRANKS: Commissioner Jamison. 3 4 COMMISSIONER JAMISON: Approved. 5 MS. FRANKS: Commissioner Hale. COMMISSIONER HALE: Approved. 6 7 MS. FRANKS: Commissioner Howard. 8 COMMISSIONER HOWARD: Approved. 9 MS. FRANKS: Chairman Shurin. 10 CHAIRMAN SHURIN: Approved. 11 MS. FRANKS: By your vote, you've adopted DC-15-134. 12 MR. GREWACH: Under Tab E we have a 13 14 Preliminary Order of Discipline directed to Isle of Capri-Cape Girardeau Casino for allowing patrons 15 16 through the Lone Wolf turnstyle after the turnstyle should have been closed. 17 The background of this case is that this 18 particular turnstyle was opened after the casino 19 20 opened for operation. The Lone Wolf area 21 restaurant/bar is an area that is, during most of 22 the time only accessible from the casino floor, and 23 that's particularly the case when the casino first

opened. Then there's a large circular door that

connects the Lone Wolf area from the hallway, from

24

- 1 the walkway where the public would come in. And
- 2 when they proposed opening this turnstyle at the
- 3 Lone Wolf, you know, we expressed some concern to
- 4 them that, you know, how are they are going to make
- 5 sure that people, you know, we get the accurate
- 6 count, that once they open that door to open the
- 7 Lone Wolf area to the public, they're going to make
- 8 sure they've had that area cleared so that we're not
- 9 getting an incorrect count on the patrons that are
- 10 involved. So we had them file some very specific,
- 11 and you'll see those in the preliminary order, very
- 12 specific internal controls which address all those
- 13 issues. So it has been an issue that we have
- 14 addressed with them and looked at in the past.
- So they send us the times when this
- 16 particular turnstyle is going to be opened and
- 17 closed. So this turnstyle is not opened and closed
- 18 all the time the casino is opened, so it's just
- 19 specific hours on specific days.
- So on July 25th, 2014, they sent us
- 21 information indicating that the Lone Wolf turnstyles
- 22 would close at 10 p.m. on Sundays. Then we received
- 23 a turnstyle report from them on 9-21-2014 that
- 24 indicated that that turnstyle had incremented or
- 25 seven people, by seven, seven people had gone

- 1 through that turnstyle after 10 p.m. on that date.
- Now also as background there is a prior
- 3 incident similar to this on April the 5th, 2014,
- 4 where a patron was allowed through the Lone Wolf
- 5 turnstyle after that turnstyle was closed. In that
- 6 case, at the October commission meeting, the
- 7 Commission assessed a \$2,500.00 fine against the
- 8 casino. In this case, the staff Discipline Review
- 9 Board recommended a fine of \$5000.00.
- 10 The property's response to that is that
- 11 they had met with their personnel and reiterated
- 12 the, the importance of keeping those turnstyles
- 13 closed and not letting people through during times
- 14 it had closed. They also said that they didn't
- 15 believe that this should be considered a second
- offense, because it happened because the fine
- 17 assessed at the October meeting was after the
- 18 September 21st incident that took place there at the
- 19 property.
- 20 It was the DRB's position that they were
- 21 aware of the problem when it occurred, and as a
- 22 matter of fact, there are emails back and forth
- 23 between the Commission citing the problem to them
- 24 and expressing our concern about the problem on
- 25 April 30th, 2014, and response emails from the

- 1 property to us discussing the problem. So it was a
- 2 problem they were aware of in April of 2014.
- 3 Granted, they didn't know what their fine was going
- 4 to be until October of 2014. So given that, the
- 5 DRB's vote was to continue the recommendation of the
- 6 \$5000.00 fine.
- 7 CHAIRMAN SHURIN: Thank you. Any
- 8 questions?
- 9 (No questions.)
- 10 CHAIRMAN SHURIN: Is there a motion to
- 11 approve DC-15-135?
- 12 COMMISSIONER JAMISON: I move to approve
- 13 DC-15-135.
- 14 COMMISSIONER HALE: Second.
- 15 CHAIRMAN SHURIN: Any discussion on the
- 16 motion?
- 17 (No discussion.)
- 18 CHAIRMAN SHURIN: Hearing none, Angie,
- 19 please call the roll.
- 20 MS. FRANKS: Commissioner Neer.
- 21 COMMISSIONER NEER: Approved.
- MS. FRANKS: Commissioner Jamison.
- 23 COMMISSIONER JAMISON: Approved.
- MS. FRANKS: Commissioner Hale.
- 25 COMMISSIONER HALE: Approved.

- 1 MS. FRANKS: Commissioner Howard.
- 2 COMMISSIONER HOWARD: Approved.
- 3 MS. FRANKS: Chairman Shurin.
- 4 CHAIRMAN SHURIN: Approved.
- 5 MS. FRANKS: By your vote, you've
- 6 adopted DC-15-135.
- 7 MR. GREWACH: Under Tab F we have a
- 8 Preliminary Order of Discipline directed to Isle of
- 9 Capri-Caruthersville.
- 10 In this case a cage cashier named Hall
- 11 stole money from the cage at least 12 times
- 12 utilizing various methods in a time period from
- 13 August 23rd of 2014 through October the 1st of 2014.
- 14 The investigation found that there was a lack of
- 15 supervision, which was a contributing factor in
- 16 giving this employee the opportunity to steal that
- 17 many times over that time period. Also, further
- 18 determined separately through the investigation that
- 19 there were supervisors who were sharing their
- 20 passwords with employees, which is another violation
- 21 of a separate rule, and that there were errors in
- 22 the way that even exchange slips were handled at the
- 23 property. The issue, other than the fact it's a
- 24 violation of the rule, with sharing the password is
- 25 there's certain things that only a supervisor can

- 1 do, override a denial of a coupon or, you know,
- 2 there are just certain things we expect that we
- 3 delegate and limit to the supervisory level of
- 4 persons, and if they, if they give their password to
- 5 the employee, then the employee can circumvent the
- 6 supervisor and, and approve a coupon for payment, or
- 7 whatever, whatever it is they're going to do,
- 8 without the supervisor's involvement.
- 9 The error on the even exchange slip was
- 10 a little more technical when the money is -- let's
- 11 say we're taking chips to a cage and we're going to
- 12 exchange those chips for dollars. The person taking
- 13 the chips fills out what they believe they have in
- 14 chips. The person at the cage then is to count them
- 15 also, and then write down how much money they're
- 16 giving back. So this is all a tracking system so we
- 17 can balance and make sure the money, the accounting
- 18 all works out. And then there are -- there are
- 19 variances sometimes, there are differences. And
- 20 what they're supposed to do under the rule is take
- 21 that original form, line through it, correct it,
- 22 initial it, and then it goes, it gets distributed
- 23 various places to accounting and, and then the rules
- 24 are various places that gets distributed to.
- What they were doing in this case was,

- 1 when that happened, when there was this difference
- of variance, they would just discard the old form
- 3 and fill out a new one from scratch, and then not
- 4 send it to accounting. So we were losing that
- 5 ability to check and investigate and have accounting
- 6 check and balance these transactions. The DRB
- 7 recommended a fine of \$5000.00. There was -- the
- 8 company's response was that they had procedures in
- 9 place to prevent theft, but they just had an
- 10 employee who intentionally circumvented those
- 11 procedures. Now they admitted the violation of
- 12 sharing of the passwords, and they made no comment
- on the errors in the even exchange slip problem.
- 14 The staff looked at this and, and
- 15 when -- and looked at the evidence and saw that
- 16 when, during times when there was a supervisor
- 17 around, during times there were maybe patrons at the
- 18 window, or in this particular case the cashier was
- 19 training a new employee, there would be no theft
- 20 during that time period, so we saw it as a lack of
- 21 supervising for the theft part, and also there
- 22 really wasn't any rebuttal for the other two
- 23 violations. So the DRB voted to keep its
- 24 recommendation of a \$5000.00 fine.
- 25 CHAIRMAN SHURIN: Okay, are there any

- 1 questions?
- 2 (No questions.)
- 3 CHAIRMAN SHURIN: Is there a motion to
- 4 approve DC-15-136?
- 5 COMMISSIONER HALE: I move to approve
- 6 DC-15-136.
- 7 COMMISSIONER JAMISON: Second.
- 8 CHAIRMAN SHURIN: Any discussion on that
- 9 motion?
- 10 COMMISSIONER HOWARD: Well, I, I know
- 11 that the recommendation has been for a \$5000.00
- 12 fine, but I do have some, I will pose it I guess the
- 13 proper time actually is at the point of discussion,
- 14 in light of the, the many incidents that occurred
- 15 and the fact that it appears that these were
- 16 contributed to, it appears substantially by a lack
- 17 of oversight, and those would appear also to be
- 18 substantially contributed to the fact that
- 19 supervisor's passwords were available, and the
- 20 individual who's the perpetrator was able to get
- into computers and use the supervisor's passwords,
- 22 it is the DRB's position that a \$5000.00 fine is
- 23 appropriate?
- MR. GREWACH: That, that was our
- 25 analysis. The -- and a lot of factors went into

- 1 that, you know, it -- we were concerned, as you are,
- 2 about the timeframe over which this happened. And
- 3 you could probably highlight that by the fact of how
- 4 it got caught. Because when there is any variance
- 5 in a drawer, when somebody steals, there's going to
- 6 be a variance, you know, the money's not going to
- 7 add up, and then a variance slip is, is generated.
- 8 And that's how this got caught, because there were
- 9 two variances at the same cage window at a very
- 10 short time period. So that particular supervisor
- 11 then said, called surveillance and said: Hey, I've
- 12 got this suspicious activity, I've got these two
- 13 variances happening at the same cage at the same, in
- 14 a relatively short time period. They went to
- 15 surveillance and they actually saw the employee bend
- over the drawer and put a \$20.00 bill up her sleeve,
- 17 and then that's what launched the investigation from
- 18 there.
- 19 COMMISSIONER HOWARD: If I'm to
- 20 understand, it, it was more than one cashier that
- 21 would -- that had access to supervisors' passwords.
- 22 MR. GREWACH: That is correct. There
- 23 was more than one cashier. Now I will say that we
- 24 don't have any evidence of any wrongdoing from those
- 25 events other than -- we don't have any evidence that

- 1 anybody used that to steal anything.
- 3 but my concern is that there was, you know, the fact
- 4 that, that subordinates do not have the passwords of
- 5 supervisors is, is, the fact that that is the case,
- 6 it's the case for a reason.
- 7 MR. GREWACH: Yes.
- 8 COMMISSIONER HOWARD: Even if there was
- 9 not theft as a result, there's, there's a reason.
- MR. GREWACH: Yes.
- 11 CHAIRMAN SHURIN: Is there just one
- 12 supervisor's password that was known?
- 13 MR. GREWACH: If I could have just a
- 14 minute.
- 15 CHAIRMAN SHURIN: Sure.
- 16 COMMISSIONER HOWARD: At which does not
- 17 seem to be the case in paragraph H, if I'm to read
- 18 that correctly, the cashiers would enter their
- 19 supervisors', plural, passwords, pass --
- 20 supervisors', plural, passwords. So if I'm reading
- 21 that correctly.
- MR. GREWACH: I -- we know of two
- 23 supervisors, Mixon and Creason, from the report, who
- 24 shared passwords. Those, in the investigation we
- 25 did discover those two.

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1 COMMISSIONER HOWARD: Well, I'll, I'll
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- 2 respect, I know the DRB does their investigation and
- 3 puts much thought into the recommended, the
- 4 recommendation as to the \$5000.00, but I, I'm, I
- 5 don't expect there to be any need to read between
- 6 the lines as to how serious I think an incident like
- 7 this is, as far as lack of oversight when we're
- 8 dealing with individuals at the casino that are
- 9 cashiers, you know, can be a \$20.00 bill, but this
- 10 could have been an extraordinarily serious incident.
- 11 MR. GREWACH: The total of the theft
- 12 that we could track amounted to \$130.00. The
- 13 employee pled guilty in Pemiscot County to
- 14 misdemeanor stealing, received a one-year suspended
- 15 execution of sentence and two years unsupervised
- 16 probation.
- 17 COMMISSIONER HOWARD: Well, Lady Luck
- 18 was very lucky. Very lucky. I don't have anything
- 19 further.
- 20 CHAIRMAN SHURIN: Okay. Anything else?
- 21 (No discussion.)
- 22 CHAIRMAN SHURIN: Okay, Angie, please
- 23 call the roll.
- MS. FRANKS: Commissioner Neer.
- 25 COMMISSIONER NEER: Approved.

- 1 MS. FRANKS: Commissioner Jamison.
- 2 COMMISSIONER JAMISON: Approved.
- 3 MS. FRANKS: Commissioner Hale.
- 4 COMMISSIONER HALE: Approved.
- 5 MS. FRANKS: Commissioner Howard.
- 6 COMMISSIONER HOWARD: Approved.
- 7 MS. FRANKS: Chairman Shurin.
- 8 CHAIRMAN SHURIN: Approved.
- 9 MS. FRANKS: By your vote, you've
- 10 adopted DC-15-136.
- 11 MR. GREWACH: I would like,
- 12 Mr. Chairman, with your permission, to present items
- 13 G and H together, they're related against -- one's
- 14 against Pinnacle, and one's against River City,
- 15 and these are First Amended Preliminary Orders. And
- 16 the -- as a background, this case involved a
- 17 promotion, and at the time in 2012, Pinnacle owned
- 18 both Lumiere and River City in Missouri, and other
- 19 properties in, in the Midwest, as well. They ran a
- 20 promotion called the My Choice My Millions
- 21 promotion. There was an employee, Shannon Hoffman,
- 22 who worked for Pinnacle, and she received a call
- 23 from the Belterra property in Indiana, which was a
- 24 Pinnacle property, that patrons were receiving twice
- 25 the amount of points that they should under that

- 1 particular promotion. Without checking to see if
- 2 the same problem existed in Lumiere and River City,
- 3 she called Lumiere and River City and instructed
- 4 both of them to adjust their system to cut the
- 5 points in half, and that occurred in April, April
- 6 the 20th, of 2012, and the promotion had started on
- 7 April the 1st, 2012. The -- but in fact, it was not
- 8 a problem at Lumiere and River City, and by cutting
- 9 the points in half in some, I don't, I don't know
- 10 how many of the commissioners, I know Commissioner
- 11 Howard was here when the Shannon Hoffman case was
- 12 heard, so she's familiar with those facts, resulted
- 13 in approximately 5000 patrons not receiving the
- 14 appropriate amount of points.
- 15 COMMISSIONER HOWARD: Different computer
- 16 program.
- MR. GREWACH: The --
- 18 COMMISSIONER HOWARD: As I recall.
- MR. GREWACH: Exactly, yes.
- 20 COMMISSIONER HOWARD: They had a
- 21 different computer program on one end.
- MR. GREWACH: And no one on either end,
- 23 Pinnacle or River City -- Lumiere is no longer an
- issue, because again, they've been sold to, to
- 25 Tropicana, so they're not involved in this, in this

- 1 case. We didn't get any notice from Pinnacle or
- 2 River City until November 30th, 2012, when the
- 3 problem -- when it was discovered that the people
- 4 were actually getting only half of their points.
- 5 So the Commission, on August 28th, 2014,
- 6 entered a Preliminary Order of Discipline arising
- 7 out of this incident. The property requested a
- 8 hearing, and that hearing is now pending before our
- 9 hearing officer Charles Steib. In reviewing the
- 10 pleadings and in preparation for this potential,
- 11 this upcoming hearing process, we felt we needed to
- 12 clarify and expand the allegations in the
- 13 preliminary order, so we filed a Motion to Amend the
- 14 preliminary order with Hearing Officer Steib.
- 15 Mr. Steib granted that motion on February 24th,
- 16 2015, and this resolution is simply to complete that
- 17 process to formalize the approval and the action
- 18 that Mr. Steib took on that date, and Joe Bednar,
- 19 Attorney for Pinnacle and River City, is also here
- 20 today.
- 21 CHAIRMAN SHURIN: Welcome, Mr. Bednar.
- MR. BEDNAR: Good morning, Mr. Chairman,
- 23 and commissioners.
- 24 Yes, and we would object, there's not a
- 25 basis in the rules for an amendment of an order, and

- 1 in the midst of the process. There is a specific
- 2 procedure to follow when you bring a Preliminary
- 3 Order of Discipline, or notice as such. In addition
- 4 in this particular case, the Motion For Leave to
- 5 file the Amended Order stated the basis was merely
- 6 to clarify statutory references as a -- at a spoken
- 7 date. They went beyond that, they added additional
- 8 factual allegations, violations and regulatory
- 9 references to which the basis -- it's basically a
- 10 new... a new... new order completely.
- 11 So having no provision in the rules for
- 12 this process, we would object, number one, to an
- 13 amended order, and we would move, as we did with the
- 14 hearing officer, to dismiss the original preliminary
- 15 order, because the filing of the amended order would
- 16 make the case that, in fact, there was no basis for
- 17 discipline in the amended order. Both properties,
- 18 both Pinnacle and River City, previously paid a fine
- 19 in regard to the allegations surrounding the My
- 20 Choice My Millions. This appears to be new and
- 21 centered around a notice issue from the facts that,
- 22 or the new facts that were added to the new amended
- 23 order.
- 24 So again, to summarize, there's no rule,
- 25 the Commission has not adopted any rule that would

- 1 allow for provision of an amendment of a preliminary
- 2 order, and in fact, the actual amendment -- amended
- 3 order goes beyond the relief requested in the
- 4 original motion. So we'd ask for that to be done on
- 5 those, those two cases. And we await for a decision
- 6 on the Commission. Counsel, thanks.
- 7 MR. GREWACH: Thank you, Joe. I would
- 8 like to respond.
- 9 The rule, Chapter 13 involving hearings,
- 10 is silent on the issue altogether. You know, you're
- 11 looking at a rule that's four or five pages long,
- 12 it's not like the rule of civil procedures you have
- in a circuit court, it's, it anticipates the
- 14 relatively informal process. I don't think there's
- 15 any court or tribunal that you would find that would
- 16 not allow amended pleadings at this stage at any
- 17 time, but particularly at this stage of the
- 18 proceeding. There's been no discovery done, but,
- 19 but the, the main fact here is that the hearing
- 20 officer has approved our motion to file this, and
- 21 this case is with the hearing officer. We filed
- 22 this Amended Preliminary Order just out of an
- 23 abundance of caution, because we thought well, if we
- 24 don't do this, then Mr. Bednar may come back later
- 25 and say: Well, you didn't have the Commission

- 1 approve an amended preliminary order, so, and now
- 2 that we say we want an amended preliminary order,
- 3 Mr. Bednar is saying: Well, you can't do that
- 4 either. So I'm not sure exactly what their, the
- 5 licensee's position is, is it that preliminary
- 6 orders can never be amended? Is it that the hearing
- 7 officer should not have approved our motion? But if
- 8 that's the case, that's something he needs to go
- 9 take up with, with Mr. Steib, because that's in
- 10 Mr. Steib's jurisdiction at this point in time, to
- 11 conduct the procedural aspects of that.
- 12 So we would ask for a resolution
- 13 approving the Amended Preliminary Order on these two
- 14 cases.
- 15 CHAIRMAN SHURIN: Are there any
- 16 questions?
- 17 COMMISSIONER JAMISON: Yeah, I've got a
- 18 question as, the, you're presenting these two cases
- 19 together, what is the difference between the two of,
- 20 amount of fines between the two? If I'm reading
- 21 that correctly, it's 110 and 140?
- MR. GREWACH: It was an evaluation at
- 23 staff level of the culpability of the two parties.
- 24 The Pinnacle employee, Shannon Hoffman, directed
- 25 River City to make this change. There are two

- 1 things about that at this point in time. One is at
- 2 that time on April 20th, she had facts that led her
- 3 to believe that between April 1st and April 20th,
- 4 that there had been a problem with a promotion.
- 5 That triggers a reporting requirement to us, which
- 6 she didn't do. The River -- and she didn't check
- 7 with River City to see can, can you all check and
- 8 see if there is a problem, you're having the same
- 9 problem Belterra did. River City's fault in this is
- 10 they didn't do the check themselves. I mean they
- 11 get instructions from their parent company saying
- 12 change this, we still think it was incumbent on them
- 13 to go and say: Well, let's look at this. You know,
- 14 let's look and see if, in fact, people -- because
- 15 it's a fairly easy check to run, see if people are
- 16 really getting twice the points that they are
- 17 supposed to get. And so in short, that was it,
- 18 Commissioner Jamison, is the view at the staff level
- 19 of the culpability of the two companies.
- 20 CHAIRMAN SHURIN: Okay. Any other
- 21 questions? Joe.
- MR. BEDNAR: Just, it's important to
- 23 remember that the two properties and Ms. Hoffman
- 24 have previously been disciplined for the
- 25 circumstances surrounding the mistake in the

- 1 computer error. Should also, since we're getting
- 2 into the facts, Ms. Hoffman actually contacted the
- 3 software designer for Ballys to ask them what she
- 4 should do, and they recommended that she make the
- 5 changes that she did.
- 6 The issues of notice is really where I
- 7 think they're headed, which really merge into your
- 8 original -- would have merged into the original
- 9 disciplinary proceeding as brought against all three
- 10 licensees. And so it would serve as a further basis
- 11 to dismiss this -- or not approve this amended order
- 12 and, further, dismiss the underlying preliminary
- 13 order, because then you get, you get into issues of
- 14 the merger of the facts with the case that could
- 15 have been brought at the earlier time, and you set a
- 16 precedent that you can, the staff can bring
- 17 subsequent violations by not including all the
- 18 violations at the time of the original discipline.
- 19 If, if the point is to address the procedures of the
- 20 licensees that they follow, all of those violations
- 21 should be addressed in the original action and not
- 22 be brought before the Commission in a piecemeal
- 23 fashion two to three years later. And that's where
- 24 we're at now, three years after the alleged
- 25 violation -- more than three years after the alleged

- 1 violation which -- of notice issued would be I think
- 2 inappropriate at this time, and further violate
- 3 other potential statutes and rules.
- 4 COMMISSIONER HOWARD: We're not
- 5 considering any of those factual --
- 6 MR. BEDNAR: Right.
- 7 COMMISSIONER HOWARD: -- things at this
- 8 point. Most of which I remember very well, the
- 9 conference in New Orleans and -- am I correct? Am I
- 10 remembering?
- 11 MR. BEDNAR: They -- she had reached out
- 12 to their other properties in Louisiana, and that's
- 13 correct, but he --
- 14 COMMISSIONER HOWARD: Yeah, but we don't
- 15 have --
- MR. BEDNAR: -- but he got into the
- 17 facts, Commissioner, so --
- 18 COMMISSIONER HOWARD: -- we don't have
- 19 to be rehashing this --
- MR. BEDNAR: I agree.
- 21 COMMISSIONER HOWARD: -- conference in
- 22 New Orleans, and talking to the guy from Ballys
- 23 and --
- MR. BEDNAR: I agree.
- 25 COMMISSIONER HOWARD: -- the emails and

- 1 all.
- 2 MR. BEDNAR: Agreed.
- 3 COMMISSIONER HOWARD: Because those
- 4 things are all before Mr. Steib --
- 5 MR. BEDNAR: Right.
- 6 COMMISSIONER HOWARD: -- at this point.
- 7 MR. BEDNAR: Correct.
- 8 COMMISSIONER HOWARD: Mr. -- that's,
- 9 that's the forum that you're before right now.
- 10 MR. BEDNAR: Correct.
- 11 COMMISSIONER HOWARD: Not us.
- MR. BEDNAR: Right.
- 13 COMMISSIONER HOWARD: Am I correct?
- 14 MR. BEDNAR: They were just giving the
- 15 facts, so I just wanted to give a little balance.
- 16 COMMISSIONER HOWARD: This matter is not
- 17 before us at this point.
- MR. BEDNAR: Correct.
- 19 COMMISSIONER HOWARD: Mr., and before
- 20 Mr. Steib is an issue involving amending the
- 21 pleadings and we're scriveners, is that...
- 22 MR. GREWACH: Mr. Steib has approved the
- 23 filing of the Amended Preliminary Order. So if Mr.
- 24 Bednar were to say: Well, the Commission doesn't
- 25 have to enter a resolution for a preliminary order,

- 1 that's fine, but if we don't do this, then we run
- 2 the risk of Mr. Bednar will come back and say:
- 3 Well, this amended order isn't really valid, because
- 4 it wasn't entered by the Commissioners. So that's
- 5 why I, again, out of the abundance of caution I'm
- 6 bringing this, and this just completes what we've
- 7 already got permission from Mr. Steib to do.
- 8 CHAIRMAN SHURIN: Is this specific --
- 9 are these specific First Amended Preliminary Orders,
- 10 were they approved by Mr. Steib or, did he just
- 11 generally approve an amended?
- MR. GREWACH: I believe, if you look at
- 13 the filings, the amended orders were attached to the
- 14 motion --
- MR. BEDNAR: She included a signature
- 16 line for the Judge to approve within her Certificate
- 17 of Service. So as opposed to having a separate
- 18 order, she filed her Motion For Leave and had her
- 19 Certificate of Service -- her signature block, the
- 20 Certificate of Service, and then below the signature
- 21 block for the Certificate of Service was her entry
- 22 for an order of the Judge. She filed it
- 23 electronically February 20th, he approved it
- 24 February 24th before we even had time to respond.
- 25 COMMISSIONER HOWARD: But the... but

- 1 the... the proposed amended order was included --
- 2 MR. BEDNAR: Correct.
- 3 COMMISSIONER HOWARD: -- in the motion.
- 4 MR. BEDNAR: That's correct.
- 5 COMMISSIONER HOWARD: And he approved
- 6 for that.
- 7 MR. BEDNAR: That's correct.
- 8 CHAIRMAN SHURIN: I think we ought to,
- 9 for motion purposes, take each of these as a
- 10 separate motion.
- MR. GREWACH: I would agree with that,
- 12 Chairman Shurin, yes.
- 13 CHAIRMAN SHURIN: Okay. Is there a
- 14 motion to approve DC-14--- I'm sorry, DC-14-317?
- 15 COMMISSIONER HOWARD: I'll make a motion
- 16 we approve DC-14-317.
- 17 COMMISSIONER NEER: I'll second.
- 18 CHAIRMAN SHURIN: Okay. Any discussion
- 19 on that motion?
- 20 (No discussion.)
- 21 CHAIRMAN SHURIN: Angie, would you
- 22 please call the roll for a vote?
- MS. FRANKS: Commissioner Neer.
- 24 COMMISSIONER NEER: Approved.
- MS. FRANKS: Commissioner Jamison.

1 COMMISSIONER JAMISON: Approve. 2 MS. FRANKS: Commissioner Hale. 3 COMMISSIONER HALE: Approved. 4 MS. FRANKS: Commissioner Howard. 5 COMMISSIONER HOWARD: Approved. 6 MS. FRANKS: Chairman Shurin. 7 CHAIRMAN SHURIN: Approved. MS. FRANKS: By your vote, you've 8 9 adopted DC-14-317. 10 CHAIRMAN SHURIN: Okay. Is there a motion to approve DC-14-319? 11 COMMISSIONER HALE: So moved. 12 13 COMMISSIONER HOWARD: I'll second. 14 CHAIRMAN SHURIN: Any discussion on that 15 motion? (No discussion.) 16 17 CHAIRMAN SHURIN: Hearing none, Angie, please call the roll. 18 19 MS. FRANKS: Commissioner Neer. 20 COMMISSIONER NEER: Approved. 21 MS. FRANKS: Commissioner Jamison. COMMISSIONER JAMISON: Approved. 22 23 MS. FRANKS: Commissioner Hale. COMMISSIONER HALE: Approved. 24 MS. FRANKS: Commissioner Howard. 25

- 1 COMMISSIONER HOWARD: Approved.
- 2 MS. FRANKS: Chairman Shurin.
- 3 CHAIRMAN SHURIN: Approved.
- 4 MS. FRANKS: By your vote you've adopted
- 5 DC-14-319.
- 6 EXECUTIVE DIRECTOR SEIBERT: Next, Mr.
- 7 Chair, we have Consideration of Relicensure of
- 8 Certain Suppliers, and from the Missouri State
- 9 Highway Patrol, Sergeant Geoff Borlinghaus will
- 10 present.
- 11 SERGEANT BORLINGHAUS: Good morning,
- 12 Mr. Chairman, Commissioners.
- 13 COMMISSIONER HOWARD: Good morning.
- 14 CHAIRMAN SHURIN: Good morning.
- 15 SERGEANT BORLINGHAUS: Item I is
- 16 Aristocrat Technologies, Incorporated.
- 17 Investigators from the Missouri State Highway Patrol
- 18 and Missouri Gaming Commission conducted the
- 19 relicensing investigation of Aristocrat
- 20 Technologies, Incorporated, which has been licensed
- 21 in Missouri since July, 2009. These investigations
- 22 consisted of jurisdictional inquiries, feedback from
- 23 gaming company clients, a review of disciplinary
- 24 actions, litigation and business credit profiles, as
- 25 well as a review of the key persons associated with

- 1 each company. A Comprehensive Summary Report
- 2 detailing the results of this investigation was
- 3 submitted to the Missouri Gaming Commission staff,
- 4 and a copy of that Summary Report has been provided
- 5 for your review.
- 6 Investigating officers are available to
- 7 answer any questions that you may have at this time.
- 8 This is Resolution Number 15-029, by the way.
- 9 CHAIRMAN SHURIN: Thank you, Sergeant.
- 10 Are there any questions of the Sergeant?
- 11 (No questions.)
- 12 CHAIRMAN SHURIN: No questions. Is
- there a motion to approve Resolution 15-029?
- 14 COMMISSIONER JAMISON: I move for
- 15 approval of Resolution 15-029.
- 16 COMMISSIONER NEER: Second.
- 17 CHAIRMAN SHURIN: Any discussion?
- 18 (No discussion.)
- 19 CHAIRMAN SHURIN: Hearing none, Angie,
- 20 please call the roll for a vote.
- 21 MS. FRANKS: Commissioner Neer.
- 22 COMMISSIONER NEER: Approved.
- MS. FRANKS: Commissioner Jamison.
- 24 COMMISSIONER JAMISON: Approved.
- MS. FRANKS: Commissioner Hale.

- 1 COMMISSIONER HALE: Approved.
- 2 MS. FRANKS: Commissioner Howard.
- 3 COMMISSIONER HOWARD: Approved.
- 4 MS. FRANKS: Chairman Shurin.
- 5 CHAIRMAN SHURIN: Approved.
- 6 MS. FRANKS: By your vote, you've
- 7 adopted Resolution Number 15-029.
- 8 SERGEANT BORLINGHAUS: The next item, J,
- 9 is Resolution Number 15-030 is NRT Technology
- 10 Corporation, and investigators from the Highway
- 11 Patrol and the Missouri Gaming Commission also
- 12 conducted a relicensing investigation of NRT
- 13 Technology Corporation, which has been licensed in
- 14 Missouri since April of 2009. These investigations
- 15 also consisted of jurisdictional inquiries, feedback
- 16 from gaming company clients, a review of
- 17 disciplinary actions, litigation and business credit
- 18 profiles, as well as a review of key persons
- 19 associated with each company and a comprehensive
- 20 report detailing that investigation and those
- 21 results was submitted to the Missouri Gaming
- 22 Commission Staff, and a copy of that investigation
- 23 is available there to you. The investigating
- 24 officers are present and available for any
- 25 questions.

1 EXECUTIVE DIRECTOR SEIBERT: And Mr. 2 Chair, staff does recommend approval as to the prediscipline. I failed to say that. Thank you. 3 4 CHAIRMAN SHURIN: Thank you. 5 SERGEANT BORLINGHAUS: Sorry about that. 6 CHAIRMAN SHURIN: Are there any 7 questions of the Sergeant? 8 (No questions.) 9 CHAIRMAN SHURIN: Hearing none, then is 10 there a resolution -- is there a motion to approve Resolution 15-030? 11 12 COMMISSIONER NEER: Motion to approve 13 Resolution 15-030. COMMISSIONER HALE: Second. 14 CHAIRMAN SHURIN: Any discussion? 15 (No discussion.) 16 CHAIRMAN SHURIN: Hearing none, Angie, 17 please call the roll for a vote. 18 19 MS. FRANKS: Commissioner Neer. 20 COMMISSIONER NEER: Approved. MS. FRANKS: Commissioner Jamison. 21 COMMISSIONER JAMISON: Approved. 22 23 MS. FRANKS: Commissioner Hale. 24 COMMISSIONER HALE: Approved.

MS. FRANKS: Commissioner Howard.

- 1 COMMISSIONER HOWARD: Approved.
- 2 MS. FRANKS: Chairman Shurin.
- 3 CHAIRMAN SHURIN: Approved.
- 4 MS. FRANKS: By your vote, you've
- 5 adopted Resolution Number 15-030.
- 6 SERGEANT BORLINGHAUS: Mr. Chairman,
- 7 Commissioners, Item K and L are, one is Interblock
- 8 USA, LLC, the, and Item L is Interblock d.d.
- 9 Corporation, which are related, and the
- 10 investigation was conducted at the same time, so if,
- 11 if we could, for consideration of Resolution Number
- 12 15-031 and 15-032, I'll read, cover both of those at
- 13 the same time, if that is okay.
- 14 CHAIRMAN SHURIN: Sure.
- 15 SERGEANT BORLINGHAUS: So investigators
- 16 from the Patrol and the Gaming Commission conducted
- 17 the relicensing investigation of both of these
- 18 companies, both Interblock d.d. and Interblock USA
- 19 LLC, which have been licensed in Missouri since
- 20 August of 2010. These investigations also consisted
- 21 of jurisdictional inquiries, feedback from Gaming
- 22 Company clients, a review of disciplinary actions,
- 23 litigation, and business credit profiles, as well as
- 24 a review of the key persons associated with each of
- 25 those companies. A Comprehensive Summary Report

- 1 detailing the results of those investigations was
- 2 submitted to the Missouri Gaming Commission staff,
- 3 and a copy of that Summary Report or those Summary
- 4 Reports are available to you and provided for your
- 5 review. The investigating officers are present if
- 6 you have any questions. Thank you.
- 7 EXECUTIVE DIRECTOR SEIBERT: Mr. Chair,
- 8 the Staff does recommend...
- 9 CHAIRMAN SHURIN: I was going to ask.
- 10 Are there any questions? On either of these?
- 11 (No questions.)
- 12 CHAIRMAN SHURIN: Okay, then I'll
- 13 entertain a motion to approve Resolution 15-031.
- 14 COMMISSIONER HALE: So moved.
- 15 COMMISSIONER NEER: Second.
- 16 CHAIRMAN SHURIN: Any discussion?
- 17 (No discussion.)
- 18 CHAIRMAN SHURIN: Hearing none, Angie
- 19 please call the roll.
- 20 MS. FRANKS: Commissioner Neer.
- 21 COMMISSIONER NEER: Approved.
- MS. FRANKS: Commissioner Jamison.
- 23 COMMISSIONER JAMISON: Approved.
- MS. FRANKS: Commissioner Hale.
- 25 COMMISSIONER HALE: Approved.

1 MS. FRANKS: Commissioner Howard. 2 COMMISSIONER HOWARD: Approved. 3 MS. FRANKS: Chairman Shurin. 4 CHAIRMAN SHURIN: Approved. 5 MS. FRANKS: By your vote, you've 6 adopted Resolution Number 15-031. 7 CHAIRMAN SHURIN: Okay, the Chair will entertain a resolution -- a motion to approve 8 9 Resolution 15-032. 10 COMMISSIONER JAMISON: Move for approval of Resolution 15-032. 11 COMMISSIONER HALE: Second. 12 13 CHAIRMAN SHURIN: Any discussion? 14 (No discussion.) CHAIRMAN SHURIN: There being none, 15 Angie, please call the roll for a vote. 16 MS. FRANKS: Commissioner Neer. 17 18 COMMISSIONER NEER: Approved. MS. FRANKS: Commissioner Jamison. 19 20 COMMISSIONER JAMISON: Approved. MS. FRANKS: Commissioner Hale. 21 COMMISSIONER HALE: Approved. 22 23 MS. FRANKS: Commissioner Howard. 24 COMMISSIONER HOWARD: Approved.

MS. FRANKS: Chairman Shurin.

- 1 CHAIRMAN SHURIN: Approved.
- MS. FRANKS: By your vote, you've
- 3 adopted Resolution Number 15-032.
- 4 EXECUTIVE DIRECTOR SEIBERT: Next, Mr.
- 5 Chair, we have Consideration of Licensure of Level I
- 6 and Key Applicants, and Missouri State Highway
- 7 Patrol Trooper John Masters will present.
- 8 TROOPER JOHN MASTERS: Good morning,
- 9 Mr. Chairman and Commissioners. Missouri State
- 10 Highway Patrol investigators, along with MGC
- 11 financial investigators, conducted comprehensive
- 12 background investigations on Multiple Key and Level
- 13 I applicants.
- 14 The investigations included, but were
- 15 not limited to, criminal, financial, and general
- 16 character inquiries which were made in the
- 17 jurisdictions where the applicants lived and worked.
- The following individuals are being
- 19 presented for your consideration. Ronald Congemi,
- 20 Director for Global Cash Access. Dhiren Fonseca,
- 21 Director for Caesars Acquisition Company. David
- 22 Hayes, IOC Cape Surveillance Manager. Andrei
- 23 Scrivens, Managing Director for Z Capital
- 24 Management. Ronen Stauber, Director for Caesars
- 25 Entertainment Operation Company.

- 1 The results of these investigations were
- 2 provided to the Gaming Commission Staff for their
- 3 review, and you have all related Summary Reports
- 4 before you.
- 5 Thank you.
- 6 CHAIRMAN SHURIN: Are there any
- 7 questions of this matter?
- 8 Are these, are any of these applicants
- 9 here?
- 10 MR. GREWACH: Mr. Hayes is here. I
- 11 indicated to Mr. Hayes it was going to be the
- 12 Staff's recommendation that, that all of these
- 13 applications be approved.
- 14 CHAIRMAN SHURIN: Are there any, any
- 15 question, any questions on any of these
- 16 applications?
- 17 (No questions.)
- 18 CHAIRMAN SHURIN: Is there a motion to
- 19 approve Resolution 15-033?
- 20 COMMISSIONER HALE: So moved.
- 21 COMMISSIONER NEER: Second.
- 22 CHAIRMAN SHURIN: Ed, is -- I guess I
- 23 don't understand to some degree, is this a, some of
- 24 this a personnel matter that should be handled in a
- 25 closed session or what?

- 1 MR. GREWACH: If, if the Commission has
- 2 concerns or believes that any of these individuals
- 3 should not be licensed, then it's always my
- 4 recommendation that those issues be discussed in
- 5 closed. The Confidential Summary Reports that we
- 6 give to you are by statute under 313.847 closed
- 7 records, because they involve application and
- 8 investigatory materials, and so if you get to one of
- 9 these and you look at the list and say, well, I'm
- 10 not sure about this person, or these two persons,
- 11 then I'm going to recommend -- then I would
- 12 recommend at that point in time that the matter be
- 13 tabled and we go into closed session to discuss
- 14 those concerns, because as investigators, we have
- 15 access to information that the general public does
- 16 not, and that by virtue of us being a regulator, we
- 17 can. So the difficulty with discussing items in the
- 18 confidential Summary Reports in an open forum is
- 19 that we're then talking about things that otherwise
- 20 the individuals may have a right to privacy to.
- 21 So now, on the other hand, if there are
- 22 no concerns, and it's the feeling of the
- 23 commissioners that the, all the individuals should
- 24 be licensed, it would simply be a matter of moving,
- 25 seconding and approving the resolution.

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1 COMMISSIONER JAMISON: I have some
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- 2 questions from one of the reports.
- 3 COMMISSIONER HOWARD: Might we table
- 4 this entire matter to closed session if there are
- 5 questions regarding one of the reports?
- 6 MR. GREWACH: That would be my
- 7 recommendation, and then we can discuss it in the
- 8 closed session and then come, when we come back into
- 9 open, vote on this resolution then at that point in
- 10 time.
- 11 CHAIRMAN SHURIN: So do we need a
- 12 resolution -- a motion for, to hold this for a
- 13 closed session?
- 14 COMMISSIONER HOWARD: We just move it,
- 15 we just move it to Item X at, Roman Numeral X, that
- 16 we have a closed session for personnel.
- 17 COMMISSIONER JAMISON: So move to table
- 18 this until then?
- 19 COMMISSIONER HOWARD: Yeah, move it down
- 20 to Roman Numeral X. We plan to go into closed
- 21 session including personnel issues, and this -- and
- this would fit under 610.021 Subsection 13.
- MR. GREWACH: And also 313.847. Because
- it's not an employee of ours.
- 25 COMMISSIONER HOWARD: Oh, that's right,

- 1 it's not an employee of ours.
- 2 MR. GREWACH: Right.
- 3 COMMISSIONER HOWARD: Which is Sub-13.
- 4 MR. GREWACH: It's an application
- 5 investigatory --
- 6 COMMISSIONER HOWARD: It's 313.847,
- 7 right.
- 8 MR. GREWACH: Application investigatory,
- 9 correct.
- 10 COMMISSIONER HOWARD: Correct, 313.847
- 11 investigatory. We already have that in Roman
- 12 Numeral X on the agenda, so we move those down to...
- MR. GREWACH: You could either do that,
- 14 or just make a motion to table this item until after
- 15 the closed session, and then we'd keep them in the
- 16 order that they're in on the agenda.
- 17 COMMISSIONER HOWARD: I would, I'll so
- 18 move that we table this Roman Numeral V to
- 19 consideration during our closed session, and we'll
- 20 make an announcement as to this, these -- this item
- 21 after we return to open session.
- 22 COMMISSIONER JAMISON: I'll second the
- 23 table of the motion, or tabling of the resolution.
- 24 CHAIRMAN SHURIN: Angie, please call the
- 25 roll for that.

- 1 MS. FRANKS: Commissioner Neer.
- 2 COMMISSIONER NEER: Approved.
- 3 MS. FRANKS: Commissioner Jamison.
- 4 COMMISSIONER JAMISON: Approved.
- 5 MS. FRANKS: Commissioner Hale.
- 6 COMMISSIONER HALE: Approved.
- 7 MS. FRANKS: Commissioner Howard.
- 8 COMMISSIONER HOWARD: Approved.
- 9 MS. FRANKS: Chairman Shurin.
- 10 CHAIRMAN SHURIN: Approved.
- MS. FRANKS: By your vote, you've tabled
- 12 Item 5 until after the closed session meeting.
- 13 EXECUTIVE DIRECTOR SEIBERT: Next, Mr.
- 14 Chair, we have Consideration of Waiver of
- 15 Institutional Investor, and Mr. Ed Grewach will
- 16 present.
- 17 MR. GREWACH: Under Tab N, we have a
- 18 petition for waiver of an institutional investor on
- 19 behalf of Stone House Capital Management, LLC.
- 20 Again, the background for this is our Rule 4.020
- 21 requires that any company that holds a 5 percent or
- 22 more interest in a licensee is required to apply for
- 23 a Key Business Entity License. The same rule allows
- 24 a company to petition, as this company has, for an
- 25 institutional investor waiver. There are certain

1 conditions on obtaining that waiver, one is that the

- 2 company can never obtain more than 20 percent in any
- 3 one licensee, they have to certify to us under oath
- 4 that they're taking this stock as a passive
- 5 investment purposes only, that they will have no
- 6 involvement at all in the management of the
- 7 licensee, and that they have no intention of
- 8 controlling the licensee. The MGC Staff has
- 9 reviewed the application and the filings and have
- 10 found in our opinion that the applicant has met the
- 11 requirements of the rule.
- 12 CHAIRMAN SHURIN: Is there any -- are
- 13 there any questions?
- 14 (No questions.)
- 15 CHAIRMAN SHURIN: Okay, I'm sorry, I'm
- 16 reading this and I'm... if I'm correct, the, what
- 17 you just said is the investor group cannot manage or
- 18 take operational control, is that correct?
- MR. GREWACH: That's correct.
- 20 CHAIRMAN SHURIN: And I'm looking at the
- 21 resolution, itself, and I'm not seeing -- maybe I'm
- 22 reading through it some way, but I'm not seeing that
- 23 specific language. Do we not put that specific
- 24 language in --
- 25 COMMISSIONER JAMISON: Well, isn't it in

- 1 paragraph 4, and then paragraph 5 says if they do
- 2 want to be -- have an intention of controlling, they
- 3 have to notify...
- 4 MR. GREWACH: I think if you look at the
- 5 fourth and fifth "whereas," I believe that language
- 6 appears in those two paragraphs.
- 7 CHAIRMAN SHURIN: Okay. I just read
- 8 through it, I'm sorry. I just missed it as I'm
- 9 reading it.
- Okay, any questions?
- 11 (No questions.)
- 12 CHAIRMAN SHURIN: And no questions. Is
- there a motion to approve Resolution 15-034?
- 14 COMMISSIONER JAMISON: I move for the
- 15 approval of Resolution 15-034.
- 16 COMMISSIONER HOWARD: I'll second that
- 17 motion.
- 18 CHAIRMAN SHURIN: Any discussion on that
- 19 motion?
- 20 (No discussion.)
- 21 CHAIRMAN SHURIN: If there's none,
- 22 Angie, please call the roll for a vote.
- MS. FRANKS: Commissioner Neer.
- 24 COMMISSIONER NEER: Approved.
- MS. FRANKS: Commissioner Jamison.

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                 COMMISSIONER JAMISON: Approved.
 2
                MS. FRANKS: Commissioner Hale.
                COMMISSIONER HALE: Approved.
 3
                 MS. FRANKS: Commissioner Howard.
 5
                COMMISSIONER HOWARD: Approved.
                MS. FRANKS: Chairman Shurin.
 6
 7
                 CHAIRMAN SHURIN: Approved.
                 MS. FRANKS: By your vote, you adopted
 8
9
    Resolution Number 15-034.
                 MR. GREWACH: Tab O is a similar
10
11
    application by Raging Capital Management, LLC, for a
     Waiver for an Institutional Investor. Again, the
12
     staff has reviewed the petition and all the
13
14
     appropriate filings, and it's our opinion that they
15
    have met the requirements of the rule.
                 CHAIRMAN SHURIN: Any questions on this?
16
17
                        (No questions.)
                 CHAIRMAN SHURIN: If none, is there a
18
    motion to adopt Resolution 15-035?
19
20
                 COMMISSIONER HALE: So moved.
                 COMMISSIONER JAMISON: Second.
21
                 CHAIRMAN SHURIN: Any discussion?
22
23
                        (No discussion.)
                 CHAIRMAN SHURIN: None. Angie, please
24
    call the roll for a vote.
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- 1 MS. FRANKS: Commissioner Neer.
- 2 COMMISSIONER NEER: Approved.
- 3 MS. FRANKS: Commissioner Jamison.
- 4 COMMISSIONER JAMISON: Approved.
- 5 MS. FRANKS: Commissioner Hale.
- 6 COMMISSIONER HALE: Approved.
- 7 MS. FRANKS: Commissioner Howard.
- 8 COMMISSIONER HOWARD: Approved.
- 9 MS. FRANKS: Chairman Shurin.
- 10 CHAIRMAN SHURIN: Approved.
- 11 MS. FRANKS: By your vote, you adopted
- 12 Resolution Number 15-035.
- 13 EXECUTIVE DIRECTOR SEIBERT: Next, Mr.
- 14 Chair, we have Consideration of Petition for
- 15 Modification of Change of Control Resolution, and
- 16 Mr. Ed Grewach will present.
- 17 MR. GREWACH: Under P we have a Petition
- 18 for Modification of a Change of Control Resolution
- 19 filed by SPH Investment, LLC. The background again,
- 20 under the rule, if a company acquires more than 5
- 21 percent of a licensee, they need to become a Key
- 22 Business Entity. Before they acquire 25 percent of
- 23 interest in a licensee, they have to file and have
- 24 approved a Petition for Change of Control. Now we
- 25 set that percentage at 25 rather than 50, because

- 1 the reality of a corporate setting here is that you
- 2 can control a corporation owning less than 50
- 3 percent, given proxies, and shareholder agreements,
- 4 and other things that could arise. This amount is
- 5 set, there's no particular science into setting this
- 6 amount, but it is similar to what other states do,
- 7 it is in the range of what other states do when they
- 8 consider a change of control.
- 9 So they've done that; they've come to us
- 10 and they have, and they obtained on August 21st,
- 11 2013, a approval for petition of change of control.
- 12 Now at that point in time, for every other
- 13 case, that would be the last step in the process,
- 14 because once you've obtained that petition for
- 15 change of control, there's no other regulation you
- 16 have to meet after that.
- 17 This case was unique in that there are,
- 18 in their acquiring interest in Affinity Gaming. And
- 19 Affinity has loan covenants and bond covenants that
- 20 are triggered... at the time of the first approval
- 21 they were triggered if any one investor owned more
- 22 than 40 percent shares of the company. So in the
- 23 prior resolution we granted the change of control
- 24 but put a limitation in there saying you could not
- 25 obtain more than 40 percent without coming back to

- 1 the Commission and getting approval for that,
- 2 because it was our concern we didn't want to approve
- 3 something that would then trigger some default or
- 4 bonds being called due and adversely affect
- 5 Affinity, which is our Class A licensee, who owns
- 6 the two riverboats in St. Joseph, Missouri, and La
- 7 Grange, Missouri. So amendments have been made to
- 8 the bond covenants increasing that threshhold to 50
- 9 percent. So this petition would modify the prior
- 10 resolution, and to bump that number up to 50
- 11 percent, that they could acquire up to 50 percent
- 12 without having to come back to get additional
- 13 approval from the Commission.
- 14 As you may recall, this is the same
- 15 petition and resolution that we approved on behalf
- of Z Capital Partners on, at the February meeting,
- 17 because Z Capital and Silver Point, SPH, are both
- 18 entities that own more than 25 percent of Affinity
- 19 Gaming. So we're basically doing the same thing
- 20 here that we did for Z Capital back in February.
- 21 And as a matter of fact, I drafted the resolution to
- 22 mirror the one we did for Z Capital.
- 23 CHAIRMAN SHURIN: Okay. Are there any
- 24 question on this?
- 25 (No questions.)

- 1 CHAIRMAN SHURIN: Is there a motion to
- 2 approve Resolution 15-036?
- 3 COMMISSIONER NEER: Motion to approve
- 4 Resolution 15-036.
- 5 COMMISSIONER HOWARD: I'll second that
- 6 motion.
- 7 CHAIRMAN SHURIN: Any discussion?
- 8 (No discussion.)
- 9 CHAIRMAN SHURIN: There being none,
- 10 Angie, please call the roll for a vote.
- MS. FRANKS: Commissioner Neer.
- 12 COMMISSIONER NEER: Approved.
- MS. FRANKS: Commissioner Jamison.
- 14 COMMISSIONER JAMISON: Approved.
- MS. FRANKS: Commissioner Hale.
- 16 COMMISSIONER HALE: Approved Commission.
- MS. FRANKS: Commissioner Howard.
- 18 COMMISSIONER HOWARD: Approved.
- MS. FRANKS: Chairman Shurin.
- 20 CHAIRMAN SHURIN: Approved.
- MS. FRANKS: By your vote, you've
- 22 adopted Resolution Number 15-036.
- 23 EXECUTIVE DIRECTOR SEIBERT: Next, Mr.
- 24 Chair, is Consideration of Petition for Change of
- 25 Control. Mr. Ed Grewach will present.

- 1 MR. GREWACH: This is a Joint Petition
- 2 for Approval of Change of Control by Casino One
- 3 Corporation and Tropicana St. Louis, LLC.
- 4 When Tropicana purchased the Lumiere
- 5 Place Casino, instead of doing an asset purchase and
- 6 putting the assets into a new LLC that they had
- 7 formed, they purchased the stock of the existing
- 8 Casino One Corporation, which was the corporation
- 9 that Pinnacle had formed to operate the property.
- 10 They now want to transfer all the assets to
- 11 Tropicana St. Louis, LLC, which again, is an LLC
- 12 that's wholly owned, operated, and formed by our
- 13 Class licensee Tropicana Entertainment,
- 14 Incorporated. They intend to accomplish this by a
- 15 merger. And in the merger, Casino One Corporation
- 16 will be dissolved, and the surviving entity of the
- 17 merger will be Tropicana St. Louis, LLC, which will
- 18 own all the assets of the Lumiere Place Casino and
- 19 hold the license, current license that's held by the
- 20 casino.
- 21 Now Tropicana St. Louis, LLC, again, is
- 22 a wholly owned subsidiary of Tropicana
- 23 Entertainment, and they're already licensed with us
- 24 as a Key Business Entity, so there really was
- 25 minimal investigation or review that we needed to

- 1 do, and in that, the staff has found no problems or
- 2 concerns with the approval of this petition.
- 3 COMMISSIONER HOWARD: If I'm
- 4 understanding, the bottom line is the license is an
- 5 asset.
- 6 MR. GREWACH: The license is an asset.
- 7 COMMISSIONER HOWARD: And the asset is
- 8 being transferred in association with this merger.
- 9 MR. GREWACH: That's correct.
- 10 COMMISSIONER HOWARD: So... so if it's
- 11 just being moved from one entity to another, we have
- 12 to approve it as a change of control.
- MR. GREWACH: That's correct, right.
- 14 There have been cases where a licensee has just
- 15 changed the format, the form in which it does
- 16 business. Let's say it wants, this company wants to
- 17 change from a corporation to an LLC, but this is
- 18 being done actually in a merger.
- 19 COMMISSIONER HOWARD: In a merger,
- 20 right.
- 21 MR. GREWACH: Where the company that
- 22 currently holds the license won't exist at the end
- of the merger, so...
- 24 COMMISSIONER HOWARD: Right. It's
- 25 disappearing.

- 1 MR. GREWACH: The practical effect of
- 2 it, too, is this will keep Tropicana on its current
- 3 licensing schedule. Because when they first granted
- 4 the license, the first term's one year, then there's
- 5 a second one-year term, and then we go on to
- 6 four-year terms after that. So instead of going
- 7 back to zero and starting that whole process again,
- 8 they're just picking up where they're at in the
- 9 licensing process. So it's really, other -- it's
- 10 the form of the transaction that required this
- 11 approval to take place, because it was a merger, and
- 12 not just a change in the format of the business
- 13 entity.
- 14 COMMISSIONER HOWARD: I understand, it's
- 15 not just a change in the name.
- MR. GREWACH: Correct.
- 17 COMMISSIONER HOWARD: The licensee is
- 18 disappearing.
- MR. GREWACH: Correct.
- 20 CHAIRMAN SHURIN: Okay. Any other
- 21 questions?
- 22 (No questions.)
- 23 CHAIRMAN SHURIN: Is there a motion to
- 24 approve Resolution 15-037?
- 25 COMMISSIONER HOWARD: I'll move for the

- 1 approval of Resolution Number 15-037.
- 2 COMMISSIONER HALE: Second.
- 3 CHAIRMAN SHURIN: Any discussion on the
- 4 motion?
- 5 (No discussion.)
- 6 CHAIRMAN SHURIN: There being none,
- 7 Angie, please call roll for a vote.
- 8 MS. FRANKS: Commissioner Neer.
- 9 COMMISSIONER NEER: Approved.
- 10 MS. FRANKS: Commissioner Jamison.
- 11 COMMISSIONER JAMISON: Approved.
- MS. FRANKS: Commissioner Hale.
- 13 COMMISSIONER HALE: Approved.
- MS. FRANKS: Commissioner Howard.
- 15 COMMISSIONER HOWARD: Approved.
- MS. FRANKS: Chairman Shurin.
- 17 CHAIRMAN SHURIN: Approved.
- MS. FRANKS: By your vote, you've
- 19 adopted Resolution Number 15-037.
- 20 EXECUTIVE DIRECTOR SEIBERT: Next item,
- 21 Mr. Chair, is Consideration of Settlement Agreement.
- 22 Mr. Ed Grewach.
- MR. GREWACH: Tab R is the Consideration
- 24 of the Approval of a Settlement Agreement with
- 25 Harrah's of North Kansas City.

- 1 This arises out of a case where the
- 2 facility's manager had a vendor bill the company,
- 3 Harrah's, for work that the employee had done at his
- 4 septic tank at his residence. And then because he
- 5 was the facility operations manager, he could then
- 6 approve the payment when the bill came in to the
- 7 property.
- 8 The information from the vendor, vendor
- 9 was received by Harrah's on March 3rd, 2014. They
- 10 didn't notify us until March 18th, 2014. Now their
- 11 position is that the information they had at the
- 12 time when they first got a phone call from the
- 13 vendor was not sufficient enough to give them reason
- 14 to believe that a violation of law had taken place,
- 15 and that once they had investigated and found that
- 16 the violation, in fact, had taken place, that, that
- 17 they did report it at that point in time. So that's
- 18 the dispute that gives rise to us settling the case.
- 19 Of course, a settlement under the rules is subject
- 20 to the Commission approval, and in the settlement,
- 21 Harrah's will pay \$10,000 to us, we put a specific
- 22 timeframe on when that payment would be received,
- 23 and when that occurs, we're going to withdraw the
- 24 preliminary discipline, which I believe was a
- 25 two-day suspension against one individual who we had

- 1 accused of not reporting it in the chain of, of
- 2 events. There were other Level II licensees and a
- 3 Level I licensee who were disciplined and actually
- 4 served their suspensions, and it was their position
- 5 that this particular individual wouldn't have known
- 6 he had a duty to, to report or thought his superiors
- 7 would have done so, and that... and we require in
- 8 the settlement that the payment be received within
- 9 45 days of the approval by the Commission, and
- 10 Harrah's attorney, Jennifer Tucker, is here today,
- 11 if you have any questions.
- 12 CHAIRMAN SHURIN: Welcome. Are there
- 13 any questions?
- 14 (No questions.)
- 15 CHAIRMAN SHURIN: Okay. Is there a
- 16 motion to approve Resolution 15-038?
- 17 COMMISSIONER JAMISON: I move for
- 18 approval of Resolution 15-038.
- 19 COMMISSIONER HOWARD: I'll second that
- 20 motion.
- 21 CHAIRMAN SHURIN: Any discussion on the
- 22 motion?
- 23 (No discussion.)
- 24 CHAIRMAN SHURIN: Hearing none, is
- 25 there -- Angie, please call the roll for a vote.

- 1 MS. FRANKS: Commissioner Neer.
- 2 COMMISSIONER NEER: Approved.
- 3 MS. FRANKS: Commissioner Jamison.
- 4 COMMISSIONER JAMISON: Approved.
- 5 MS. FRANKS: Commissioner Hale.
- 6 COMMISSIONER HALE: Approved.
- 7 MS. FRANKS: Commissioner Howard.
- 8 COMMISSIONER HOWARD: Approved.
- 9 MS. FRANKS: Chairman Shurin.
- 10 CHAIRMAN SHURIN: Approved.
- MS. FRANKS: By your vote, you've
- 12 adopted Resolution Number 15-038.
- 13 CHAIRMAN SHURIN: Okay, is there a
- 14 motion to...
- 15 COMMISSIONER HOWARD: I'll make a --
- 16 I'll give the Chair a, our Chair a break and make a
- 17 motion that we move into a closed meeting under
- 18 various sections of the Revised Statutes of
- 19 Missouri, Section 313.847 for Investigatory,
- 20 Proprietary, and Application Records, and Section
- 21 610.021 Subsection 1 for Legal Action, Subsections 3
- 22 and 13 for Personnel Matters, and Subsection 14,
- 23 which is for Records Protected from Disclosure by
- 24 Law.
- 25 CHAIRMAN SHURIN: That was so well said.

- 1 COMMISSIONER JAMISON: Second.
- 2 COMMISSIONER HOWARD: And first time
- 3 I've ever had to do that.
- 4 CHAIRMAN SHURIN: Okay. Angie, please
- 5 call the roll.
- 6 MS. FRANKS: Commissioner Neer.
- 7 COMMISSIONER NEER: Approved.
- 8 MS. FRANKS: Commissioner Jamison.
- 9 COMMISSIONER JAMISON: Approved.
- 10 MS. FRANKS: Commissioner Hale.
- 11 COMMISSIONER HALE: Approved.
- MS. FRANKS: Commissioner Howard.
- 13 COMMISSIONER HOWARD: Approved.
- MS. FRANKS: Chairman Shurin.
- 15 CHAIRMAN SHURIN: Approved.
- MS. FRANKS: Okay.
- 17 CHAIRMAN SHURIN: So we will adjourn for
- 18 a closed meeting. We're off the record.
- 19 (Off the record at 10:19 a.m. for closed session.)
- 20 (Recess.)
- 21 (Back on the record at 11:06 a.m.)
- 22 CHAIRMAN SHURIN: So we open the meeting
- 23 back into session. Do we need a motion to reopen
- 24 specifically?
- MS. FRANKS: No, we'll just need to call

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1 the roll.
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- 2 CHAIRMAN SHURIN: Okay. Please do.
- 3 MS. FRANKS: Commissioner Neer.
- 4 COMMISSIONER NEER: Present.
- 5 MS. FRANKS: Commissioner Jamison.
- 6 COMMISSIONER JAMISON: Present.
- 7 MS. FRANKS: Commissioner Hale.
- 8 COMMISSIONER HALE: Present.
- 9 MS. FRANKS: Commissioner Howard.
- 10 COMMISSIONER HOWARD: Present.
- 11 MS. FRANKS: Chairman Shurin.
- 12 CHAIRMAN SHURIN: Present.
- 13 EXECUTIVE DIRECTOR SEIBERT: Mr. Chair,
- 14 we will revisit Item B, Section M, under
- 15 Consideration of Licensure Level I/Key Applicants.
- 16 CHAIRMAN SHURIN: Okay. The Chair will
- 17 entertain a motion with regard to Commission
- 18 Resolution 15-033.
- 19 COMMISSIONER JAMISON: I move adoption
- 20 of Resolution Number 15-033 with the deletion of
- 21 David Jen Hayes, II, from that resolution. His
- 22 application will be considered at our next
- 23 Commission meeting.
- 24 CHAIRMAN SHURIN: Do I have a second?
- 25 COMMISSIONER NEER: I'll second.

1 CHAIRMAN SHURIN: Any discussion on that 2 motion? 3 (No discussion.) 4 CHAIRMAN SHURIN: Okay, then please call the roll for a vote. 5 6 MS. FRANKS: Commissioner Neer. 7 COMMISSIONER NEER: Approved. MS. FRANKS: Commissioner Jamison. 8 9 COMMISSIONER JAMISON: Approved. 10 MS. FRANKS: Commissioner Hale. COMMISSIONER HALE: Approved. 11 MS. FRANKS: Commissioner Howard. 12 COMMISSIONER HOWARD: Approved. 13 14 MS. FRANKS: Chairman Shurin. CHAIRMAN SHURIN: Approved. 15 MS. FRANKS: By your vote, you've 16 adopted Resolution Number 15-033, as amended. 17 CHAIRMAN SHURIN: Okay. Is there any 18 further business to come before this Commission? 19 20 (No response.) 21 CHAIRMAN SHURIN: Is there a motion to adjourn? 22 23 COMMISSIONER HOWARD: I'll make a motion to adjourn the open meeting. 24

COMMISSIONER JAMISON: Second.

1	CHAIRMAN SHURIN: Angie, please call the
2	roll for a vote.
3	MS. FRANKS: Commissioner Neer.
4	COMMISSIONER NEER: Approved.
5	MS. FRANKS: Commissioner Jamison.
6	COMMISSIONER JAMISON: Approved.
7	MS. FRANKS: Commissioner Hale.
8	COMMISSIONER HALE: Approved.
9	MS. FRANKS: Commissioner Howard.
10	COMMISSIONER HOWARD: Approved.
11	MS. FRANKS: Chairman Shurin.
12	CHAIRMAN SHURIN: Approved.
13	MS. FRANKS: Okay.
14	CHAIRMAN SHURIN: Thank you all.
15	(The meeting was adjourned at 11:08 a.m.)
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1	CERTIFICATE OF REPORTER
2	I, Pamela K. Needham, Certified Court Reporter,
3	Notary Public within and for the State of Missouri,
4	do certify that the witness whose testimony appears
5	in the foregoing deposition was duly sworn by me;
6	the testimony of said witness was taken by me to the
7	best of my ability and thereafter reduced to
8	typewriting under my direction; that I am neither
9	counsel for, related to, nor employed by any of the
10	parties to the action in which this deposition was
11	taken, and further, that I am not a relative or
12	employee of any attorney or counsel employed by the
13	parties thereto, nor financially or otherwise
14	interested in the outcome of the action.
15	
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17	Pamela K. Needham, CSR, CCR Illinois CSR No. 084-002247
18	Missouri CCR No. 505
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